Titania General Information Delivery
Optional Add-On Modules

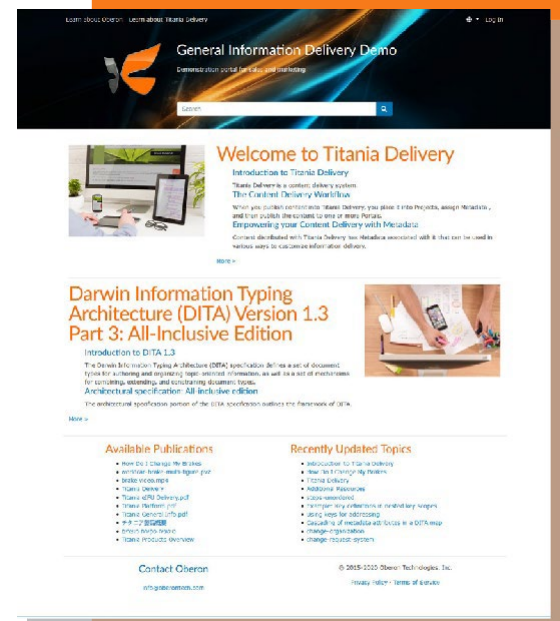## Extend Your Titania General Information Solution with Enhanced Functionality

To get the most value from your technology investment you need the flexibility to scale your solutions to adapt to new use cases and information needs. Oberon offers several optional add-on modules which can help you scale your solution to meet your exact needs.

Support users who need offline access, AI assistance, interactive forms, mobile apps and more. Add just the modules you need when you need them to improve productivity and efficiency of your Titania General Information solution users.

Optional modules include:

- **Titania Offline Compiler and Offline Smart Sync:** Don't be limited by connectivity. Access all the info you need offline.

- **Titania Interactive Forms:** Capture input from the field with greater accuracy and lower overall costs.

- **Titania Advanced Analytics:** Make better business decisions with In-depth Insight.

- **Titania AI Chatbot and Summarization:** Enhance the user experience with chat and summarization.

- **Titania Mobile Apps Toolkit:** Enhance the user experience with device specific features and consistent content.

Get more value from you Titania General Information solution by building on the technology foundation with the options that align to your company's growing needs.

Titania Offline Compiler

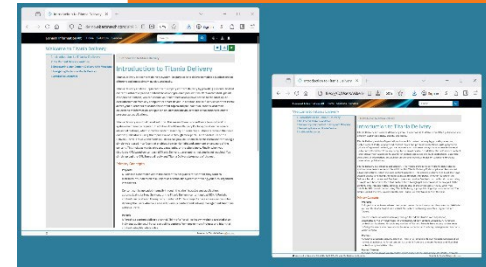*"Don't be limited by Connectivity. Access all the info you need offline then reconnect to get updates."*

For many businesses it's essential for their workers and users to have access to information in environments with unreliable or no internet connection (e.g. remote field worker, facilities, air-gapped software systems.)

Titania's Offline Compiler add-on module allows users to continue to use common browsers to access files locally when connectivity is not available. Users can select only specific topics, files, or download the entire documentation portal to their local systems for disconnected access. When they are ready to update, they simply reconnect and update their offline package.

Leverage the offline compiler to package help system content for use within your software programs and help applications. You can make getting help seamless for users whether they are online or offline.

Key Benefits include:

- **Uninterrupted workflow:** users can work, access and consume content without interruption, even in areas with no internet, ensuring continuous productivity.

- **Personalized info packages:** users can take just a topic, or a collection of topics and publications,

- so they can easily access just the information needed.

- **Location independence:** offline information access is vital for field service, remote locations, or areas with poor connectivity, making it possible to complete tasks and make decisions anywhere.

- **Stay in synch:** set automatic or manual updates when you return to connectivity

- **Flexibility:** Access required info to complete tasks at anytime and anywhere without being restricted by internet availability
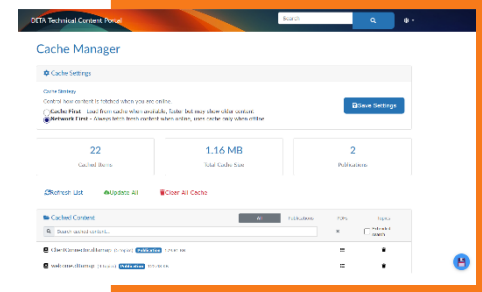
Titania Offline Smart Sync

" Seamlessly access content online or offline with specialized caching features"

When connectivity is not reliable use Titania Offline Smart Sync to cache specific topics, complete documents or all files associated with search results. Ensure you can access the information you need even when connectivity is not assured. When you are back . online our cached items can be updated for future offline use. Maintain access to your most critical content online and offline

Key Benefits include:

- **Continuous productivity:** users can work anywhere with access to content without interruption, even in areas with no internet.

- **Location independence:** access vital information wherever it's needed without dependence on connectivity, complete tasks and make decisions even in remote locations.

- **Enhanced user experience:** easily select items of offline use, manage and track content being cached with simple dashboard.

Titania Interactive Forms

"Capture Input from the Field with Greater Accuracy and Lower Overall Costs"

Across many industries it's critical to collect data from field workers, service technicians, and other remote workers in support of your products and services. Too often data collected is incomplete, inconsistent or inaccurate and requires manual effort before it can be leveraged by any business systems.

Titania's Forms add-on module simplifies online form creation and distribution, helping businesses improve data accuracy, lower costs, organize and secure information, and integrate forms into automated workflows. The interactive forms can increase user efficiency by guiding users to relevant content, validating inputs, suggesting next steps, and providing ready-to-analyze data for better business decisions.

Structured form templates can be authored and updated by users as often as needed, and common data entry widgets ensure data capture consistency. Form entries can be tracked, shared, saved, printed, exported and submitted for additional processing.

Key Benefits include:

- **Increased efficiency:** Forms can automate data entry, trigger workflows, and integrate with other business systems, saving time and manual effort.
- **Reduced costs:** Digital forms eliminate expenses associated with printing, mailing, re-entering data, and physical storage.
- **Improved data management:** Collected data is immediately available, organized, and can be stored centrally, allowing for quicker analysis and decision-making.
- **Higher data accuracy:** Automation reduces human error in data entry, leading to more reliable data for analysis and reporting.
- **Streamlined updates:** Forms can be easily updated to reflect changes in business needs or regulations without the need to reprint or redistribute them.
- **Environmental benefits:** Reducing paper usage contributes to sustainability goals.

You can create forms of any type from simple tables and short checklist to detailed guides or manuals.

Titania Advanced Analytics

"Make Better Business Decisions with In-depth Insights"

Reliable content analytics give your organization practical insights to enhance user experience and boost content quality, thereby increasing the value of product and service information. By understanding which topics users search for, what content they view most or least, and which resources they find valuable, organizations can refine their content systems and ultimately raise customer satisfaction.
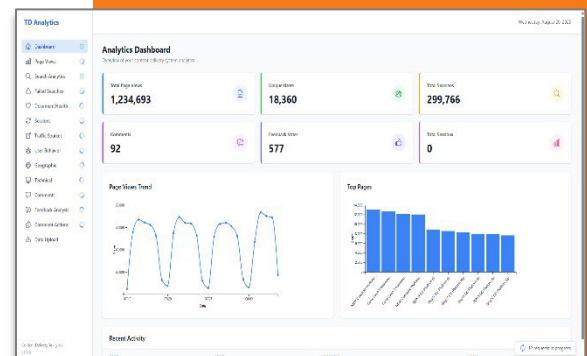
Titania's Advanced Analytics add-on module provides data driven reporting to content system administrators on the behavior of users, the specifics of search results document health, geographic differences, and much more. Showing data trends, aggregate and individual results as well as missing information, gives business analysts a better understanding of working well and what needs improvement. Standard reports and dashboards cover most common areas, and custom reports can be easily added with Oberon support of by client administrators. Get more value from your content system and provide better information to you users.

Key analytics include:

- **Search Analysis** – know which searches provide results and which fail

- **Traffic Insights** – learn where users are coming from, what tools do they use

- **Buyer Behavior** – track buyer's journey and timeline to understand their needs

- **Feedback** – identify common terms use, resolution timing, helpfulness status

- **Document Health** - Prioritize the insights most critical to your org

Key Benefits include:

- **Advanced Dashboard:** Go beyond standard website analytics with in-depth data

- **Gain audience insights**: Understand your audience's preferences and how they evolve over time.

- **Make information easier to find:** Knowing more about users behavior and search result quality allows you to make the changes necessary to boost findability.

- **Identify content performance**: Discover which content pieces are most popular and drive the most engagement and which falls short and needs to be changed.

- **Analyze customer journeys**: Understand how users interact with content across their journey to find friction points and preferred paths.

- **Improve decision-making**: Use data to make informed choices about which information users find most valuable, and what needs to be updated or abandoned. Prioritize the information and updates most critical to your organization
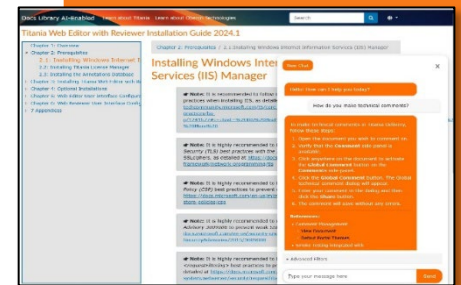
Titania AI Chat and Summarization

"Enhance the User Experience with Chat and Summarization

Boost user productivity with common AI-enabled features to quickly and accurately find information and more easily comprehend lengthy material from your Titania Delivery portals. Provide a conversational chat bot for natural language queries of your predefined AI content library and enable refinement of queries using metadata so users get the most accurate answer to their query. Allow uses to quickly grasp the main points of lengthy or complex topics with summarization tools improving comprehension and reducing mental fatigue. Control the content used for AI responses and secure your content in private libraries as part of your robust enterprise content delivery system.

Key Benefits include:

- **Empower users:** self-service conversational interfaces empower customers to find information and solve problems on their own 24/7 availability
- **Boost Productivity**: enable users to get answers quickly and reduce time spent searching for and reading lengthy documents
- **Increase Response Accuracy:** control AI chat responses limiting them to existing content sources, eliminating risk
- **Gain Data Insights:** collect valuable data on customer needs based on queries, and interactions with chat and summarization features
- **Reduce Costs**: reduce operational costs by automating and handling a high volume of inquiries simultaneously, freeing up human resources for more complex tasks

Titania Mobile Apps Tool Kits

"Enhance the User Experience with Device Specific Features and Consistent Content on any Device"

Titania portals are accessible to anyone with a browser on any device, the responsive and adaptive theme design provides fluid layouts that adjust to screen size and optimize views for users. To support users who want custom apps that leverage device specific features like the camera and push notification, you can leverage the Titania Mobile APPs Toolkit add-on module. This module makes it easy for Titania Platform customers to build out their iOS or Android apps quickly and reliably. The toolkit supplies the theme (stylesheet) and specific mobile code to support the mobile app features and helps configure the App to target Titania Delivery content. Oberon professionals handle the initial setup and transfer the app to the customer for posting on their preferred hosting service, whether external or internal. App users can access relevant information optimized for their device at anytime and anywhere.

Key Benefits include:

- **Faster speed and performance:** apps load faster by storing data locally on the device.
- **Offline access:** use apps with no or limited internet connection.
- **Push notifications:** apps can provide timely and personalized updates to users.
- **Enhanced user experience:** apps can leverage device-specific features for more immersive interactions, such as gestures, camera, and sensors.